



Update 22/05/2025

Neos Travel Advisory

Waiver for Passengers Affected by ATQ Flights Cancellation

Dear Travel Partners,

Due to recent military conflicts near the India-Pakistan border, all Neos flights to and from Amritsar have been suspended since May 6, 2025. While the situation has shown signs of improvement, Neos is closely monitoring developments to ensure safe operating conditions before resuming service.

To prevent further disruptions, we have decided to extend the suspension of all flights to/from Amritsar through the end of June. Flights will resume from July 1, 2025 onwards.

The following waiver is being offered to avoid inconvenience and offer flexibility to our passengers:

POLICY

Markets	All itineraries to/from ATQ
Ticket Stock	703
Ticket Issue	All tickets issued on/before May 22, 2025
Original Travel Dates	Between May 7, 2025, and June 28, 2025
Rebooking Window	Up to and including August 30, 2025

RE-PROTECTION GUIDELINES

Fare Rules	Policy Within Rebooking Window	Policy outside Rebooking Window
Change Fee(s)	Waived	Fare rules apply
ADCL	Waived	Fare rules apply
Cancellation Fees	Waived	Fare rules apply
Change of Origin/Destination	Fare rules Apply	Fare rules apply

Endorsment: For Travel Agencies, use ATQCANXMAY25, when processing a ticket exchange or refund for GDS issued tickets.

Efforts should be made to rebook in the same RBD; if unavailable, a higher RBD may be selected. Change in cabin class is not permitted.

Neos SpA

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